

Holistic Escapes: Terms and Conditions:

Please read the following carefully - for postal applications please sign and return with your application.

1. No booking shall exist until the signed booking form, together with the minimum deposit (25% of overall cost), or full amount for a booking made within 8 weeks of the departure date, has been made. Persons making a payment without a signed booking form are still bound by Holistic Escapes booking conditions.
2. Each person travelling (including those accompanying - but non participating) will sign and complete a booking form.
3. Full payment must be received 8 full weeks prior to travel date, or Holistic Escapes reserves the right to cancel arrangements made on your behalf and charge applicable cancellation charges.
4. Cancellations must be made in writing and we regret that the following charges will apply. Up to 42 days before departure - loss of deposit. Up to 28 days before departure - loss of 50% of total price. 27 days or less before departure - loss of 100% of price
5. In order to participate in our overseas holidays, ALL clients must be adequately insured. Please ensure your cover allows for all events you wish to participate in. Please send all details of your Insurance Company with the completed booking form/s.
6. Amendments made after a booking has been accepted, will be subject to an alteration fee of £40.00 per person. N.B:- we cannot guarantee to be able to alter any booking within 7 weeks of any departure date, but we will always endeavour to assist.
7. We reserve the right to alter arrangements and programmes because of factors beyond our control, or when we consider it to be in the best interest of our clients. Changes will be made known to clients as soon as possible.
All our course teachers listed are:- qualified/insured to take classes / workshops /treatments. If for any reason a course leader/ therapist became unavailable on an overseas holiday, in circumstances beyond our control, then we will do our utmost to replace them with a person of similar qualities. Wherever possible you will be advised in advance of any alterations. Similarly, the alteration of some amenities or courses might take place due to maintenance work, mechanical faults, weather conditions, sickness or other situations outside our control.
8. We do not accept liability for:- cancellations, delays or changes caused by war, threat of war, closure of airports, civil strife, industrial action, natural disaster, technical problems to transport, staff cancellations or other events beyond our control. Loss of, or damage to, personal property.
9. Health. It is a condition of booking, that each individual is responsible for their own medical or psychiatric conditions, and will be responsible for any conditions that may result during or subsequent to the holiday. We regret that our holidays and courses are not suitable if you are unable for emotional, mental or physical medical conditions to take responsibility for yourself.
10. Accommodation: We pride ourselves in offering a wide range of other accommodation at different prices. Please ensure you have the accommodation you require, prior to signing the booking form. Couples, please inform us as soon as possible, if you would prefer a double bed, and we will do our utmost to assist you. However, the standard accommodation is usually twin bedded.
11. Complaints: We take our responsibilities very seriously and try to ensure that you have a very enjoyable time. However, should a complaint arise, whilst you are away, please inform a member of our staff as soon as possible, as every effort will be made to resolve the problem on site. Otherwise we will only accept written complaints within two weeks of your subsequent return to the U.K.

Name _____ Signed _____ Date _____